



## WARRANTY POLICY

### 1. INTRODUCTION

Warranty is an assurance to the customer of a quality product. Honda warrants all its products free from any manufacturing defect. In the event of failure in your Cordless Product range, any Honda authorized dealer will repair or replace, free of cost, any part of the set, as per the norms laid down by the company. The company's decision shall be final and binding.

### 2. WARRANTY PERIOD

- 12 months from the date of Pre-Delivery Inspection (P.D.I.) for Non-Commercial use.
- No Warranty is applicable for Commercial / Rental use.

### 3. WARRANTY OBLIGATION

Repair or replacement of defective part(s), at any authorized dealer, free of charge, if found defective by reasons of defective material or poor workmanship.

### 4. WARRANTY SERVICE

To obtain warranty service, the complete set must be presented to any of the authorized dealer / service point at customer's risk and expense.

### 5. THE OWNER'S RESPONSIBILITY

Ensure that your product is maintained and checked in accordance with the specifications printed in the Owner's Manual. Promptly notify your authorised Honda Power Products Dealer of any defect on your product which may result in warranty claim.

### 6. TERMS AND CONDITIONS

To qualify for warranty, Honda product must be set-up by an authorised Dealer. The warranty conditions apply for failures caused by any manufacturing defects or problem due to poor workmanship.

Warranty does not include:

- a) Neglect of periodic maintenance or operating methods as specified in the owner's manual of Cordless Product range.
- b) Damage that results from the passage of time (growth of marine organisms, natural fading of plated surfaces, sheet peeling & other deterioration).
- c) Failures resulting from unauthorized modifications or repairs. Failures resulting from usage of non-genuine spare part(s).
- d) Damages or failures resulting from misuse, operational faults, negligence, abnormal use, insufficient care, over-loading, accident or fire from external source, theft, chemical fall out, stone chipping, industrial pollutions, or transportation.
- e) Exposure of the product to soot and smoke, chemical agents, bird droppings, sea water, sea breeze, salt or other environmental phenomena.
- f) Damages or failures resulting from collision, neglect, unauthorized alteration, or misuse.
- g) Normal phenomena such as noise and vibrations.
- h) The use of non-genuine Honda parts and accessories, other than those approved by Honda.
- i) Honda does not warrant normal decrease of battery full-charge capacity due to usage, ageing and storage.
- j) Any expenses related to personal injury or accidental property damage.

**Note:** All disputes are subjected to jurisdiction of Delhi court only.